sureshotgps
.com.au

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sureshotgps
VCM

VCMulti

the little voice **with BIG experience**

user manual

Getting to know your Sureshotgps™ VCM
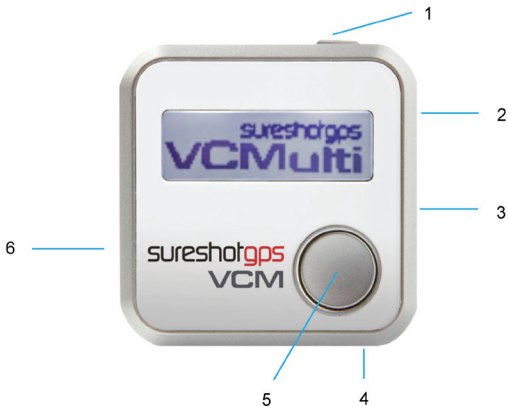
Button 1	Power On/Off & Backlight
Button 2	Select up/Change hole #/Access TIME in GOLF mode
Button 3	Select down / change hole #
Button 4	Enter/Menu
Button 5	Voice button
Button 6	Charging port

1

Table of Contents

Thank you for purchasing the Surshotgps VCMulti.
Now you can hear and see the Distance to improve your game.

PLEASE REGISTER YOUR SURESHOTGPS VCM
It is most important you register your Sureshotgps online immediately as registration:
• Records your Sureshotgps for warranty purposes
• Speeds up any servicing required over the life of the product
• Assist us to contact you with any updates on course data
  & software improvements

Please visit www.sureshotgps.com and register today.

This User Manual was correct at time of printing. Please refer to the ONLINE version as the most correct and current. This can be found at www.sureshotgps.com.

1. Getting Started

The contents of your Sureshotgps VCM Box should include:

• Sureshotgps VCM with built in clip
• Wrist band
• USB cable for charging [use PC or laptop]
• User manual

Fully Charge your Sureshotgps VCM prior to use.

Before you start using your Sureshothps VCM you must fully charge the
internal lithium ion battery for approximately 6 hours or overnight.
A charging icon will appear on the screen when charging begins.

Plug the USB cable into the Sureshotgps VCM. Ensure that the orientation of
the plug matches the socket in the Sureshotgps 'VCM unit. **Do not force the
connection.**

Plug the USB cable into a PC/Laptop or an adaptor (not included] to begin
charging. You cannot over charge the battery so you can leave it charging in
between use.

2. Where to clip your Sureshotgps VCM

Your VCM can be clipped onto the following when in use;

- Clip the VCM to the watch band provided and wear it on your wrist. The VCM has a time mode and be worn off course.

- Clip the VCM to your hat and use the Voice key to hear the distance on course.

- Clip the VCM to your belt which can be easily removed to see the distance or use the voice key to hear the distance

- Clip the VCM to your bag so you can see & hear the distance.

3. Turning your Sureshotgps VCM ON & OFF

To begin using your Sureshotgps VCM ensure it is full charged.

ON: Hold down the ON/OFF power button for 3 seconds.
Your will hear Sureshotgps introduce the VCM.

On/Off
Button

Your Sureshotgps will start in TIME mode.
To set the time, see page 14.

OFF: Press the On/Off power button down for 3 seconds.

4. Navigating around your Sureshotgps VCM

Golf Mode

Play Golf
To play golf, hold the MENU button for 2 seconds and the display will change to show two options; Play Golf and Settings.

Now you can select Play Golf by pressing the MENU button. The VCM will now automatically search the course using your current location. Your Sureshotgps VCM is preloaded with Australian & New Zealand maps.

Automatic Course Recognition

Your Sureshotgps VCM is preloaded with Australian & New Zealand maps.
Your Sureshotgps VCM will automatically detect the five closest courses to your current location. Use the UP & DOWN arrows to scroll through the courses displays, and press the MENU button to selected your desired course.

If your VCM does not detect your course, you may need to download it. See page 12.

Understanding the Golf Mode screen

Button 1	Battery level indicator
Button 2	Units of measurement
Button 3	Voice key – press to hear distance
Button 4	Distance reading
Button 5	Front, centre or back icon
Button 6	Par value of hole
Button 7	Hole number

Front, Centre & Back of the Green distances

You can change between seeing & hearing the Front, Centre or Back
of the green distances by pressing the MENU button to scroll
through. The distances will change as will the ICON on screen to
indicate which distance is on screen.

Centre

Front

Back

You can also HEAR the distances by pressing the Voice Key
at any time.

Auto Hole Advance

As you progress hole by hole the Sureshotgps VCM will auto advance to each hole. You can switch this feature off under the SETTINGS menu called Auto Adv. While in the Golf mode, you can manually select your hole by using the UP & DOWN buttons.

Measure Individual shot distances

To enter this feature, ensure you are in Golf Mode. Then press the DOWN BUTTON for 3 seconds or until the following screen is displayed.

Record your current position: Press the DOWN button for 3 seconds to mark when you are taking the shot.
Record where the ball landed: Press the DOWN button again to mark where the ball landed. Distance displayed: Shows how far your ball travelled. To exit this mode, press the MENU button.

Downloading & Updating Courses

Step 1: Visit www.sureshotgps.com

Step 2: Click on the menu option My Sureshotgps

Step 3: Select the VCM model button

Step 4: Follow the prompts to add or delete a course

Settings Menu
To access Settings from the TIME mode, press the MENU button.
To access Settings from Golf mode, press the MENU button.
Then use the DOWN button to arrow the SETTINGS option, then press the
MENU button to enter this menu.

Volume

To enter the VOLUME option, press MENU button while in the settings mode and use the UP & DOWN buttons to find the option.
You can adjust the volume level by using the up & down buttons.
Press the MENU button to return to SETTINGS.

Device Info

To enter the DEVICE INFO option, press MENU button while in the settings mode and use the UP & DOWN buttons to find the option.
This area contains information regarding software version and your unique serial number. This area is generally only used if dealing with the Sureshotgps Support team. Press the MENU button to return to SETTINGS.

Hole Advance

To enter the HOLE ADV option, press MENU button while in the settings mode and use the UP & DOWN buttons to find the option.
This setting option allows you to turn on & off the Auto Hole advance feature by using the UP & DOWN buttons. For ease we recommend this is kept on. Press the MENU button to return to SETTINGS.

Units

To enter the UNIT option, press MENU button while in the settings mode and use the UP & DOWN buttons to find the option.
This setting option allows you to change the unit measurement type from METERS to YARDS. Use the UP & DOWN buttons to make your selection. Press the MENU button to return to SETTINGS.

Backlight

To enter the BACKLIGHT option, press MENU button while in the settings mode and use the UP & DOWN buttons to find the option.

This setting option allows you to select the length of time the backlight stays on. Use the UP or DOWN buttons to select Off / 10s / 20s / 30s.

Time

To enter the TIME option, press MENU button while in the settings mode and use the UP & DOWN buttons to find the option.

Use the UP & DOWN buttons to select the current hour.

Press the MENU button to switch to the minutes. Use the UP & DOWN buttons to select the current minutes. Complete the same to select AM or PM. Once the correct time is set, press the MENU button for 2 seconds to exit & save.

Time Mode

Time mode enables you to wear your Sureshotgps VCM as an everyday watch.You can access the TIME anytime when in Golf Mode, but pressing the UP arrow for 3 seconds. To return to Golf mode, press the UP button again for 3 seconds You can set the time through the Settings menu.

5. Technical & product support

For prompt response to all technical support and advice, please contact Sureshotgps™ directly rather than returning to the place of purchase.

For all technical support email: support@sureshotgps.com

6. Software Upgrades

*   When you connect your Sureshotgps™ VCM to the Sureshotgps™ website you may be notified that a new software version for your Sureshotgps™ VCM is available.

*   You should always upgrade your Sureshotgps™ micro to the latest software version.

*   Ensure that your Sureshotgps™ VCM is fully charged before commencing the upgrade procedure.

*   You must ensure that the software upgrade process is not interrupted once it has commenced.

7.   Website Information

Visit www.sureshotgps.com for all the information you will ever need about your Sureshotgps™ VCM.

8. Frequently Asked Questions

Please visit www.sureshotgps.com under FAQ's.

After searching for a course, My Sureshotgps VCM says:
"Unable to locate GPS"?
There may be a problem with the satelitte position. Try to move into an area away from buildings or under trees. If the issue persists, please contact Sureshotgps Customer Service directly.

After searching for a course, My Sureshotgps VCM says
"Course Not found"
Sureshotgps has the largest database of Australian & New Zealand courses. It is possible the course you are trying to find has only recently been available online and is not currently preloaded to your course. Please visit www.sureshotgps.com and follow the prompts to download courses.

Who can help me with technical questions & support?
DO NOT GO BACK TO YOUR RETAILER. For the fastest assistance please contact our Sureshotgps team directly.

Email: support@sureshotgps.com

Live Chat: visit www.sureshotgps.com and click on the green "Questions about our product" bubble to chat live with our support team

Phone: 1300.644.523 or from Western Australia or International +61 3 9873 4433

9. Limited Warranty

Sureshotgps™ Pty Ltd ("SS") warrants that product delivered in this package will be free from material defects for one (1) year following the date of purchase from **SS** or its authorised reseller. For the purpose of this warranty, "material defect" means any defect in a **SS** product that can be reproduced by **SS** and is a substantial nonconformity from the published specifications for such product. **SS** shall not be responsible for any loss or damage whatsoever resulting from any defect in or associated with its products which occur or are notified by the purchaser to **SS** or its authorised repairer more than one year form said date of purchase.

This Limited Warranty does not apply to normal wear and tear or if any component of the Sureshotgps hardware is opened or repaired by an unauthorised person or company, and does cover repair or replacement of any Sureshotgps hardware damaged by: MISUSE, MOISTURE OR LIQUIDS, EXPOSURE TO HEAT, ACCIDENT, ABUSE OR NEGLECT. **Dropping your Sureshotgps can permanently damage the GPS antenna and receiver and is not covered under the terms of the Limited Warranty.**

This Limited Warranty does not cover physical damage to the surface of the Sureshotgps, including cracks or scratches on the LCD screen.

Neither the manufacturer or distributor or reseller shall be responsible for data that may be damaged or lost at any time. As the **SS** may gain information either through USB or wireless technology, we cannot guarantee the successful transmission of information.

Limited Warranty does not extend to any defects which have been caused or contributed by neglect, misuse or accident, nor in respect of product which has been altered by other than authorised **SS** personnel or its authorised repairers. The determination as to whether the terms of this warranty are to apply to returned products is within the sole discretion of **SS** or its authorised repairer. Provided any returned product is determined to be covered by this warranty, **SS** or its authorised repairers shall at **SS**'s sole discretion, repair or replace, free of charge, any products or parts thereof.

In no event whatsoever shall **SS** be liable for any incidental, special or consequential loss or damage resulting from the purchase and/or use of its products howsoever caused and howsoever claimed. Any liability on **SS** under this warranty in respect of any repair and /or replacement and/or any action involving any of its products shall be limited to and not exceed the purchase price of the product in question. The terms of this warranty are subject to relevant provisions of any Federal, State or Municipal law. Any dispute or action in relation to this warranty or the construction of it shall be subject to and conducted in accordance with the laws of Victoria, Australia.

Before returning any product, contact the **SS** Customer Support Group and obtain an RA number. Visit the Sureshotgps™ web site www.sureshotgps.com for support contact details. If the Customer Support Group verifies that the product is likely to be defective they will issue an RA number to place on the outer package in which the product will be shipped. **SS** cannot accept any product without an RA number on the package. Warranty returns must also be accompanied by a copy of the dated proof of purchase. Deliver the product along with the RA number to **SS**. If you ship the product you must assume the risk of damage or loss in transit.

You must use the original container (or the equivalent) and pay the shipping charge. **SS** may replace or repair the product with either a new or reconditioned product and the returned product becomes **SS**'s property.

SS warrants the repaired or replaced product to be free from material defects for a period of the greater of (i) ninety (90) days from the return shipping date; or (ii) the period of time remaining on the original one (1) year warranty.

If there is any inconsistency between this Limited Warranty and any Warranty included in the packaging of the Sureshotgps™ VCM, the provisions of this Limited Warranty shall apply.

Disclaimer
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10. Declaration of Conformity

We, Sureshotgps™ Pty. Ltd declare under our sole responsibility that the
Sureshotgps™ VCM conforms to all world standards of compliance.

Sureshotgps™ Pty. Ltd. operates a policy of continuous development.
Sureshotgps™ Pty. Ltd. reserves the right to make changes and improvements to the
Sureshotgps™ VCM and any other of its products without prior notice.

The contents of this document are provided "as is". Except as required by applicable
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prior notice.

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any other hardware.

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