

sureshotgps
know the distance



9500X
user manual

SS9500X
intelligent touch

Getting to know your SS9500X

Quick Start Guide to the Sureshotgps SS9500X

Thank you for purchasing the Sureshotgps SS9500X. Please read the following information in this booklet to ensure you gain the full benefit of all the features in your SS9500™. The SS9500X is preloaded with Australian courses and is ready for immediate use. It is highly recommended that you REGISTER FOR WARRANTY & SOFTWARE UPDATE

Please visit www.sureshotgps.com



Button Functions

- Touch screen** >The SS9500 uses touch screen controls. You can also use the Stylus provided for pin point accuracy.
- Right soft key** > To turn the SS9500 on, press the right hand soft key for 3 seconds.
> When powered on, press this button for 3 seconds to turn off
- Left soft key** > When the Golf application is launched, and you are on the Course Screen, press the left button to switch between the Golf screens
- LED** > The LED flashes orange when charging
> The LED stops flashing but light remains on when charging is complete.
> The LED dims when the USB is unplugged
> The LED will light on for a second before the opening screen appears



TIP: It is recommended that you use the stylus provided to navigate around your SS9500X. This ensures the most accurate selections are made and keeps screen clear of fingerprints.

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1.0 Getting Started

1.1 The contents of your SS9500™ Box should include:

- SS9500X
- Belt Clip
- Australian Charger
- USB Cable
- Carry Pouch
- Stylus for pin point precision
- Quick Start Guide

1.2 Fully Charge your SS9500™ Lithium Ion battery

- Before you start using your SS9500™ you must fully charge for at least 30 min before registering and 4 hours before playing golf.
- Connect the Charger to a suitable power source. Plug the USB cable from the charger into the Sureshotgps™. The USB connector is located on the bottom of the Sureshotgps™.
- Turn on the power to the AC adapter. You should allow four hours to fully charge the battery. You cannot over charge the battery so you can leave it charging in between use.
- You can also charge the Sureshotgps™ using the supplied USB cable and connecting it to a computer. Note that you should not charge a completely flat battery using this method. You should use the AC charger. The battery will take longer to charge when charging via PC.
- To charge the battery in the shortest possible time make sure the Sureshotgps™ is turned off when charging.

1.3 Downloading Additional Courses

Your SS9500 comes preloaded with 1000+ course in Australia. There are two types of maps available, **Aerial Overview** and **Green & Hazards**.

Note: Not all courses are available in Aerial Overview mode. You can browse the course library on the website www.sureshotgps.com by going to **CourseSearch**. Here you will be able to see if the map is available in Aerial Overview mode or Green & Hazards mode or possibly both.

If you need to download a new course onto your device, on the website go to **My Sureshotgps> Manage Courses**

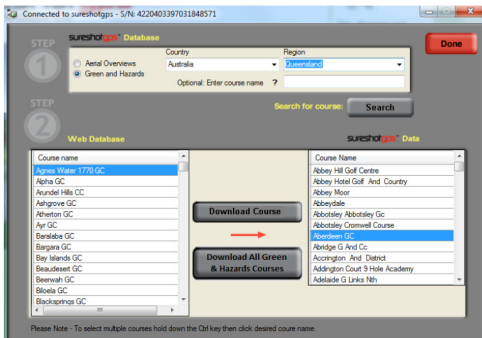
You will need to follow the instructions. DO NOT Plug the unit into the computer until prompted.

Visit <http://www.sureshotgps.com/courses.php>

1.4 Sureshotgps database

Your SS9500 contains the current database of Australian green & hazards courses [at time of this publication]. If you click **Download all Green & Hazards Courses** button, it will update and override the current course list on your device. Please note this will also overwrite maps you have updated or mapped yourself.

Once you have finished downloading courses, click **done**. The courses will now be available to play on your SS9500X.



2.0 Set up – Customising your SS9500X

2.1 Setting the date and time format

Go to *Golf>Settings>Unit Setting*

The SS9500 unit has a real time clock and receives the time from the satellites. You can select time zone, 12hr/24 clock and change to daylight savings time. If you change daylight saving time, this will take effect next time you turn it on.

2.2 Setting the measurement unit - Metres or Yards

Go to *Main menu > Settings>Units*

Note: Either Metres or Yards must be selected otherwise the distance displayed will be incorrect

2.3 Backlight

When SS9500 is on, press **right soft key**

Here you can select either Automatic or press + or – to adjust the intensity.

To set timer go to **Settings>Backlight** from here select desired time eg 5 seconds

2.4 Setting Automatic Course Recognition (ACR)

To turn ACR on or off go to *Golf>Settings> Course Select*

Tick AUTO or MANUAL

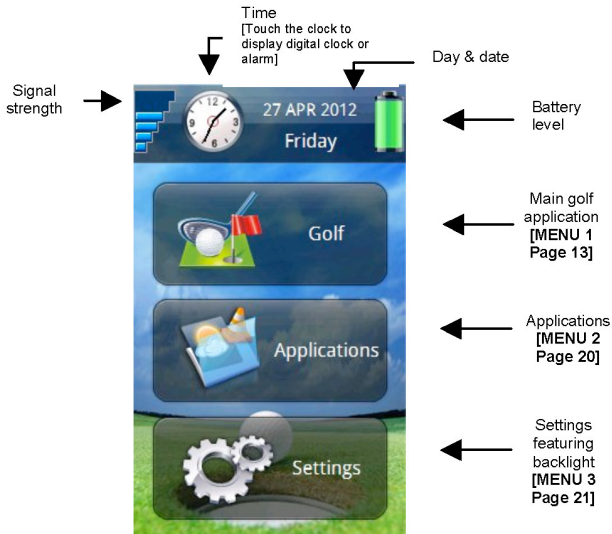
2.5 Setting Hole Recognition (AHR)

To turn AHR on or off go to *Golf>Settings>Hole Select*



Tick AUTO or MANUAL

*For more information about settings please see sections 4.7 and 6.0




3.0 Main Menu






Satellite Info

Icon	Description
	The signal strength
	GPS acquiring

Time

Icon	Description
	Time [select for digital display]
	Alarm is turned on
	Alarm is turned off.

Charge Info

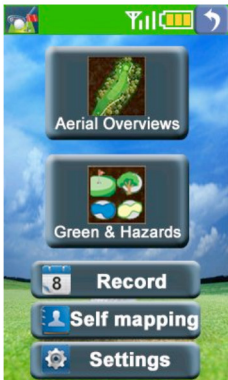
Icon	Description
	Power message
	Battery down to 45% charge
	Battery down to 30% charge

4.0 Menu 1 - Golf

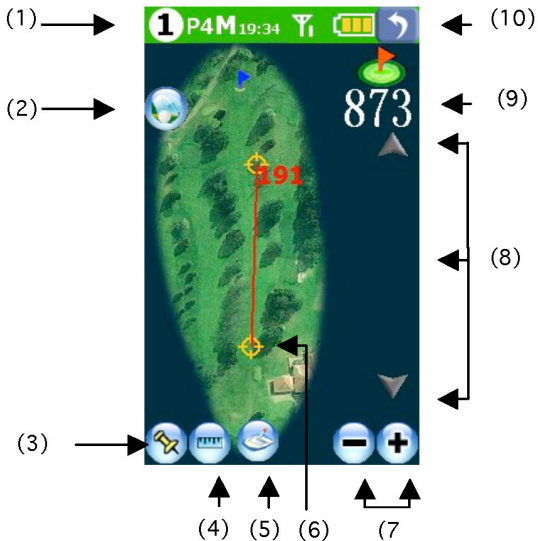
To begin using your SS9500 on the golf course, select the **Golf** menu.

The SS9500 gives you the choice of two different ways to view the distance. **Aerial Overviews** will give you distance measurements with a birds' eye view of each hole. **Greens & Hazards** will display distances to green and hazards only. Here you can also record your score & shot distance, map a course and change your settings.

- Ensure your SS9000X has been turned on for at least 5 minutes with clear access to the sky before you begin playing your game of golf.
- Once you have selected **Aerial Overviews** or **Green & Hazards** the automatic course recognition will list the closest 5 courses. Select the one you want to play. Please note: GPS reception is generally not available except when outside.



4.1 Golf - Aerial Overviews



(1)	Hole #1, Par 4 , Distances displayed in Metres [M], Local time, Satellite reception status, Battery level, Back button.
(2)	Shot distance. Touch this icon so it is highlighted, after your shot walk to your ball. Mark your location on the hole and the distance of the shot will be displayed. To erase, press the – zoom button. To view records of shot distance go to Golf>Record [4.5.2]
(3)	Touch the icon then press any point on the course. The distance from you to this new point will display. To erase, press the – zoom button.
(4)	Touch the icon, touch a point on the map then touch another point. The distance between the two points will be displayed. To erase, press the – zoom button.
(5)	Touch the icon and fill in the scorecard. Use a tee to click in the Course name field and a keyboard will appear. Enter the score by pressing the + and – keys then press save.
(6)	Your current location which moves as you progress along the fairway.
(7)	Zoom in + Zoom out – [also to erase new plots on the map]
(8)	Use the arrows to scroll up or down to display more hazards
(9)	Displays distance to the centre of the green. Touch to display front, centre & back in large font.
(10)	Shortcut to Distances to the Green (Front, Centre & Back)

4.2 Golf - Green & Hazards


This application displays all hazards as well as Front, Centre & Back of the Green. Distances are displayed as below.

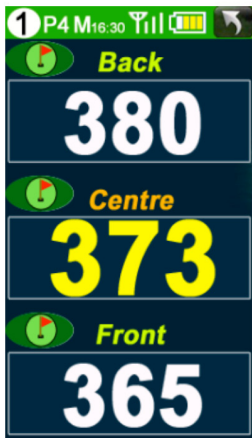


The screenshot shows a mobile application interface for a golf course. At the top, there is a green header bar with the text '10 P5 M10:32' and icons for a flag, battery, and refresh. Below the header, there is a navigation bar with a green triangle icon and the text 'Front Centre Back'. The main content area is a dark blue table with five rows of data. Each row starts with a green square icon containing a red letter (R or L). The first row has a green flag icon and three distance values: 289, 305 (in red), and 321. The other rows have two distance values. At the bottom, there is a green triangle icon and a blue button with a white flag icon and the text 'scorecard'.

	Front	Centre	Back
	289	305	321
	230		233
	224		230
	200		208
	174		188

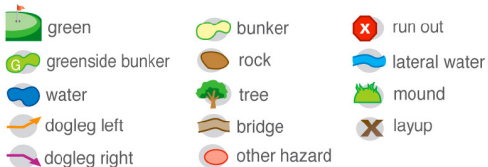
4.3 Golf - Distance to the Green

To view the distance to the Front, Centre & Back of the hole you are on, press the L/H soft key, or touch the green icon top right of screen . To go back either press the L/H soft key again or touch the back button. This feature is available whether you are in **Aerial Overviews** or **Greens & Hazards**.



4.4 Golf - Understanding Green & Hazards icons

The Green & Hazards application will display every hazard for the hole you are on. See below for icon legend:



4.5 Golf – Record

4.5.1 Scorecard

Once you have started a game you can keep score by touching the Scorecard icon in the Play Golf mode. Use the + - keys to increase or decrease your score per hole. Press save to save your scores to the device or press cancel to exit. During golf you can access the current games scorecard by selecting the **scorecard icon** top left of the screen. The **back icon** will take you back to the **hole overview** screen.

4.5.2 Distance of Shot

Here you can view records of previous shot distances. When you record shot distance it will display the time, course, hole # as well as the distance in metres or yards.

4.6 Golf - Self Mapping

1. When mapping a course it is ideal to map all the hazards as well as the greens. Good mapping involves taking account of relevant hazards and all greens in sequence.
2. Turn on your SS9500™. You will need to wait up to five minutes for the Sureshotgps™ to lock into the available satellites
3. In the main menu select **Golf** then **Self Mapping**
4. Start by selecting **Area**, when you touch the empty bar it will ask you to select a country. Then repeat the process with **Region**.
5. If you are mapping a new course select the empty bar next to **Course** and type the name
6. If you are editing an existing course select **Course**. This will display all the available courses on your device.
7. As you walk along the course select **Hole**, **Par** and **Type** to customise the course. Once you select **Add**, the GPS will lock in your position.
8. Select **save** once finished.

4.7 Golf – Settings

4.7.1 Units - Option to select Metres or Yards. NOTE: If you change units to the Yards you must also change them in the settings menu under section 6.5.

4.7.2 Course Select [Auto Course Recognition]- The SS9000X V.20 is preloaded with Australian Golf Courses. To make it easy to find your course, the unit will automatically display the five closest golf courses to your location. You can then select the course you want to play. NOTE: this feature only works once you arrive at the golf course and have GPS reception. You can manually select a course by turning off this feature by TICKING the OFF box.

4.7.3 Hole Select [Auto Hole Recognition]- This feature allows you to move around the golf course without having to change the hole you are viewing. It can be turned on or off. The SS9000X will automatically change the hole you are viewing. The AHR requires the unit to go within 29m of the centre of the green and then move away 31m from the centre of the green – the SS9000X will then advance to the next hole. If the unit remains within 30m of the centre of the green then the AHR will not advance to the next hole. You can manually select a hole by turning off this feature by ticking the OFF box. Touch the hole number and it will take you back to the listing of holes.

5.0 Menu 2 – Applications

5.1 Demo Mode- To view the demonstration screen on the Sureshotgps™, select **Demo**. This will provide a rolling demonstration of how the Sureshotgps™ shows distances when in the **Play Golf** mode.

5.2 Calendar- displays month by month calendar. Use the up or down arrows to scroll through each month. Use the back arrow to return to the main screen.

5.3 Alarm Clock- Set an alarm by touching the plus and minus keys to set the alarm time, then select the day of the week. The touch changes the Alarm status so Alarm On appears. Lastly touch the TICK key to confirm the setting. To confirm the alarm is on, you can touch the clock icon on the main menu at any time. Once the alarm sounds you have the option to repeat or turn off.

5.4 Calculator - Use the touch pad to help calculate your score.

5.5 Stopwatch- To record time simply touch the arrow key to start then the pause key to stop. Touch the C button to clear the screen and begin again. Great for recording round time.

5.6 Units – This feature assist to convert various methods of measurement from one unit to another. For example you find out what 20 metres is in feet or inches.

5.7 Tips – This feature includes legal requirements and information regarding GPS. It is not important to the general use of the product.

6.0 Menu 3 – Settings

6.1 Screen – You can calibrate your touch screen for ultimate precision. Using your stylus, follow the point around the screen until calibration is complete. Please note once you have started this feature you will need to complete the procedure.

6.2 Screen lock- Select 'On' to lock your screen and the desired length of time. This will disable any accidental selections on your screen.

6.3 Backlight - You can adjust the backlight to be always on or to turn off after a desired length of time.

6.4 Beep- Adjust when your SS9500 alerts you with beeps. Here you can adjust the volume or turn completely off.

6.5 Time- Adjust time format to 24 hour or 12 hour, time zone and turn daylight saving time on or off.

6.6 MSAS/WAAS/EGNOS- Your SS9000X V.20 has the correct GPS receiver settings therefore you do not need to adjust. This feature should not be turned on. For testing purposes only.

6.7 Show tips at the start – Select on or off

6.8 Load default – Select yes to restore to factory settings

6.9 About- This screen will give you information about the model and display registration details for security purposes.

7. Understanding GPS

What is GPS and how does it work?

Your SS9500™ uses the Global Positioning System [GPS] to work out how far you are from the green or hazard. The system relies on the Sureshotgps™ receiving signals from orbiting GPS satellites.

How long does it take to gain reception from the satellites?

Always turn your SS9500™ on for at least five minutes before you wish to use it. The device must be outside with clear view of the sky to gain reception.

Can I use my Sureshotgps™ inside the home or office?

Your SS9500™ will not generally gain reception inside. For best accuracy, your SS9500™ should have an unimpeded view of the sky. The maps on your GPS will only work if you are on the course.

When playing, what position is best for accuracy of my Sureshotgps™?

You should clip your SS9500™ to a position on your buggy or bag that maximises clear view of the sky. A range of accessories are available such as cart mount kits and buggy brackets at www.sureshotgps.com.

How do I Check for GPS Signal?

Before checking, ensure you have maximum clear sky above and the Sureshotgps™ has been on for at least five minutes. You can check the signal strength by looking at the icon top left of the screen. The more bars displayed the better the signal strength.

8. Caring for your SS9500™

Your SS9500™ is a product of superior design and should be treated with care. The suggestions below will help you protect your warranty coverage:

- Try to keep your SS9500 dry. The SS9500 is waterproof to XPI6 rating but in order to take best care of your product and assist longevity do not allow it to be submerged in water or left out in the rain.
- Do not use or store your SS9500™ in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- Do not store your SS9500™ in extreme hot areas. High temperatures can shorten the life of electronic components, damage the battery and warp or melt plastics.
- Do not store your SS9500™ in extreme cold areas. When your SS9500™ returns to normal temperature, moisture can form inside and damage electronic circuit boards.
- Do not drop, knock or shake your SS9500™. Rough handling can break internal boards and fine mechanics. Dropping your SS9500 can permanently damage the GPS antenna and receiver and is not covered under the terms of the Limited Warranty
- Do not use chemicals, cleaning solvents or detergents to clean the device.
- Use a soft, clean, dry cloth to clean your SS9500™.
- If you secure your SS9500™ to your golf bag or anything else be careful not over stretch the clip spring.

9. Charging & caring for your Lithium ion battery

There are two ways to charge the Lithium ion battery inside the Sureshotgps™. Do not use any other chargers. Both methods are connected into Sureshotgps™ via the USB port on the base of the unit:

1. AC charger with USB cable (provided)
2. USB cord via the PC (provided)

There are two ways to check the charging level of the Sureshotgps™:

1. The battery capacity indicator located at the top of the Main Menu screen
2. Or go to: **Menu > Status > Battery Capacity >% of 100%** capacity is show

The most efficient way to charge the battery is to turn the Sureshotgps™ off. The **Right** soft key will light up when charging. It is recommended to leave the Sureshotgps™ on charge all the time when not in use. You cannot over charge the Lithium battery. If the Sureshotgps™ is not being used for extensive periods of time, you may choose to take the unit off charge. It will require charging again prior to use.

The SS9500 can last 36 holes in one day providing the back light is set at 50%, a minimal amount of customised points are created per hole, and the unit is switched off during any big break in play. Ie between each 18 holes for lunch, etc.

10. Technical & product support

For prompt response to all technical support and advice, please contact Sureshotgps™ directly rather than returning to the place of purchase.

For all technical support email: support@sureshotgps.com.

We also recommend you check the FREQUENTLY ASKED QUESTIONS [FAQ's]

<http://www.sureshotgps.com/troubleshooting.php>

11. Software Upgrades

- When you connect your SS9500™ to the Sureshotgps™ website you may be notified that a new software version for your SS9500™ is available (provided you have already installed previous version of Sureanalysis software)
- You should always upgrade your SS9500™ to the latest software version.
- If you have received email notification regarding new upgrades available please visit <http://www.sureshotgps.com/downloads.php> and go to 'Sureshotgps™ UnitSoftware Upgrade' area
- Ensure that your SS9500™ is fully charged before commencing the upgrade procedure.
- You must ensure that the software upgrade process is not interrupted once it has commenced. If the process has been interrupted or has been unsuccessful please contact support@sureshotgps.com

12. Frequently Asked Questions

Is Sureshotgps™ easy to use? The Sureshotgps™ has been designed specifically for the golfer and is therefore simple in its operation. There are multiple levels of operation and the player decides on the level required. The simplest level gives distances to the green or recorded hazards and requires the press of one button at the start of each hole. If more information is required or recorded then the player can choose a higher level of operation and this can require the pressing of additional easy to use function keys. Whatever level is chosen operation is easy.

Does my local club allow the use of measuring devices such as the Sureshotgps™? The R&A Rule of Golf 2008-2011 states that measuring devices are permitted in the game of golf, providing a local rule has been passed by the Golf Club. Sureshotgps™ encourages you to ask prior the club prior to using your SS9500™

Who can help me with technical questions & support? Our friendly team is available on email at support@sureshotgps.com It is recommended you email your request rather than returning to the place of purchase for the fastest response to your enquiry.

How can I check satellite reception on my SS9500? Go outside and turn on your GPS, Select the GPS signal icon and press the refresh button on this screen. You will be prompted to cold start the GPS signal. Select Yes. After a few minutes you will see the satellites being received. Each satellite is represented by a vertical bar. The satellite number is below the vertical bar and the signal strength is the number inside the vertical bar. Then note the signal strength for each satellite after the unit has been turned on for 10 minutes. Check for longitude and latitude reading. This would ensure the GPS is picking up satellites. Please note: You must have a clear view of the sky during this test.

Why won't my SS9500 turn on?

Please remove the battery from your GPS, connect the unit to the computer and check if the unit turns on. If this test is successful please reinstall the battery and contact our tech support team for assistance support@sureshotgps.com

Why does my course not display on the automatic course recognition on my SS9000X

V.20? To check if your course is available on the SS9000X V.20, click on the Golf icon, select Settings and change Course Recognition to 'Manual'. You can now choose to search for maps either in 'Aerial Overviews' or 'Green & Hazards.'

How can I improve the sensitivity and accuracy of my touch screen?

It is recommended you calibrate the unit to ensure complete accuracy. Go to Settings>Screen. This feature will ask you to tap the screen in the middle of the + as it moves around the screen. Please note, sensitivity can be enhanced by using the stylus provided with your SS9000X device

Why is my SS9000X reading 999 on each hole? Please check measurement settings here Golf>Settings>Unit Settings. Ensure that metres or yards is ticked.

There is no Aerial overview map of my course? Please check the Green & Hazards menu for the course you are looking for. Sureshotgps is continually adding more aerial overview maps to the database, please check your emails regularly for updates.

How do I download an updated course? Go to <http://sureshotgps.com/courses.php> [Manage Courses]. Ensure your GPS is switched on and connected to the computer. Click on 'SS9000X map updates'. This will launch the course database, select Country, Region & click Search. From the list that appears, highlight the course you wish to update and click Download Selected Course.

How do I download an international course? Go to <http://sureshotgps.com/courses.php> [Manage Courses] and follow the prompts

I cannot download the latest version of Sureanalysis?

Please make sure your GPS is not connected to the computer during the installation of the software.

1. Open Programs and Features or Add and Remove Programs by clicking the Start button, click Control Panel, click Programs and Features or Add or Remove Programs
2. Select Sureanalysis and then click Uninstall. If you are prompted for an administrator password or confirmation, type the password or provide confirmation
3. Visit the link below and follow the prompts on the website to download the latest version <http://www.sureshotgps.com/downloads.php>

How do I install the Apple Mac version of Sureanalysis? You can access the Sureanalysis software from the 'Downloads' page. Instructions there are very easy to follow. <http://www.sureshotgps.com/downloads.php> Please click on the green button to download the Mac software. After the download has completed, open the sureanalysis.dmg folder and drag the sureanalysis.app icon to the Applications folder. This completes the installation of the application on your computer.

Why do I get a fatal error when trying to open Sureanalysis on my Apple Mac? When you downloaded the software, did you open the sureanalysis.dmg folder and drag the sureanalysis.app icon to the application folder? If you do not, the application will not work. SureAnalysis works only in conjunction with our website. Please do not attempt to open the Application via the Applications folder.

13. Limited Warranty

Sureshotgps™ Pty Ltd ("SS") warrants the SS9500 device delivered in this package will be free from material defects for two (2) years following the date of purchase from **SS** or its authorised reseller. The accessories included in the package including USB cable, Wall charger, Belt Clip, Velcro Pouch and battery are covered for material defects for one (1) year. For the purpose of this warranty, "material defect" means any defect in a **SS** product that can be reproduced by **SS** and is a substantial nonconformity from the published specifications for such product. **SS** shall not be responsible for any loss or damage whatsoever resulting from any defect in or associated with its products which occur or are notified by the purchaser to **SS** or its authorised repairer more than one year from said date of purchase.

This Limited Warranty does not apply to normal wear and tear or if any component of the Sureshotgps hardware is opened or repaired by an unauthorised person or company, and does cover repair or replacement of any Sureshotgps hardware damaged by: MISUSE, MOISTURE OR LIQUIDS, EXPOSURE TO HEAT, ACCIDENT, ABUSE OR NEGLIGENCE.

Dropping your SS9500 can permanently damage the receiver, which is not covered under the terms of the Limited Warranty.

This Limited Warranty does not cover physical damage to the surface of the Sureshotgps, including cracks or scratches on the LCD screen.

Neither the manufacturer or distributor or reseller shall be responsible for data that may be damaged or lost at any time. As the **SS** may gain information either through USB or wireless technology, we cannot guarantee the successful transmission of information.

This Limited Warranty does not extend to any defects which have been caused or contributed by neglect, misuse or accident, nor in respect of product which has been altered by other than authorised **SS** personnel or its authorised repairers. The determination as to

whether the terms of this warranty are to apply to returned products is within the sole discretion of **SS** or its authorised repairer. Provided any returned product is determined to be covered by this warranty, **SS** or its authorised repairers shall at **SS**'s sole discretion, repair or replace, free of charge, any products or parts thereof.

In no event whatsoever shall **SS** be liable for any incidental, special or consequential loss or damage resulting from the purchase and/or use of its products howsoever caused and howsoever claimed. Any liability on **SS** under this warranty in respect of any repair and /or replacement and/or any action involving any of its products shall be limited to and not exceed the purchase price of the product in question. The terms of this warranty are subject to relevant provisions of any Federal, State or Municipal law. Any dispute or action in relation to this warranty or the construction of it shall be subject to and conducted in accordance with the laws of Victoria, Australia.

Before returning any product, contact the **SS** Customer Support Group and obtain an RA number. Visit the Sureshotgps™ web site www.sureshotgps.com for support contact details. If the Customer Support Group verifies that the product is likely to be defective they will issue an RA number to place on the outer package in which the

product will be shipped. **SS** cannot accept any product without an RA number on the package. Warranty returns must also be accompanied by a copy of the dated proof of purchase. Deliver the product along with the RA number to **SS**. If you ship the product you must assume the risk of damage or loss in transit.

You must use the original container (or the equivalent) and pay the shipping charge. **SS** may replace or repair the product with either a new or reconditioned product and the returned product becomes **SS**'s property.

SS warrants the repaired or replaced product to be free from material defects for a period of the greater of (i) ninety (90) days from the return shipping date; or (ii) the period of time remaining on the original one (1) year warranty.

If there is any inconsistency between this Limited Warranty and any Warranty included in the packaging of the Sureshotgps, the provisions of this Limited Warranty shall apply.

14. Declaration of Conformity

We, Sureshotgps™ Pty. Ltd declare under our sole responsibility that the Sureshotgps™ conforms to all world standards of compliance.

Sureshotgps™ Pty. Ltd. operates a policy of continuous development. Sureshotgps™ Pty. Ltd. reserves the right to make changes and improvements to the Sureshotgps™ and any other of its products without prior notice.

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